

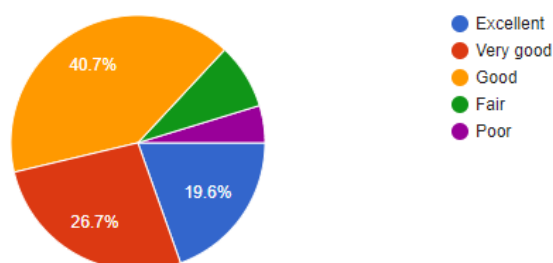
**Dombivli Shikshan Prasarak Mandal's**  
**K.V. Pendharkar College of Arts, Science and Commerce, Dombivli**  
**Student's Satisfaction Survey (2019-20)**

1. **Mode of feedback:** A dedicated Mobile application designed & developed by an IT student of the college was used to obtain feedback on all three aspects.
2. **Response:** Total 445 UG & PG Students shared their experiences on the Infrastructure & Learning resources such as classrooms, library, laboratories, canteen, gymkhana, Examination section services offered by the college office.

3. **Analysis of Feedback:**

Data obtained in the feedback process was analyzed with percentage analysis. Bar diagrams pie charts were used to present interpretation and findings of the feedback. Staff members assigned with duties of feedback process completed the analysis.

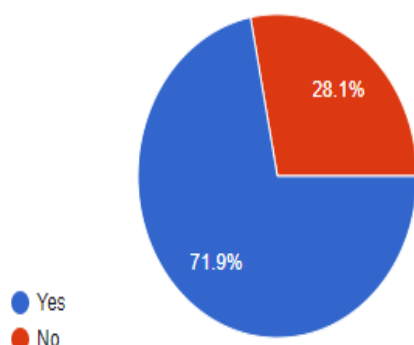
- 1) Your overall impression about teaching staff of the college.  
445 responses



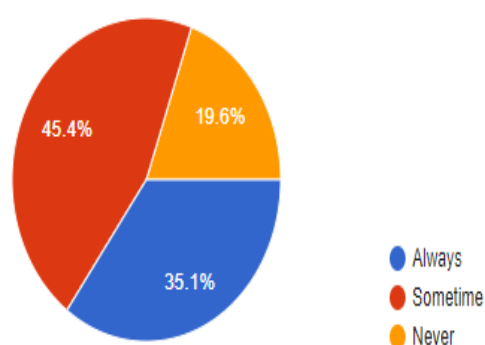
College has always believed that to build good students, staff responsible for inculcating the mould should be of finer qualities showing endurance, good communication skills, passion for the subjects thought and always keeping student's education of prime importance.

Intense scrutiny in selecting teachers has always offered excellence to the college which is well reflected in the response.

- 2) Do you think that your class room has sufficient number of benches, fans & tube lights?  
445 responses

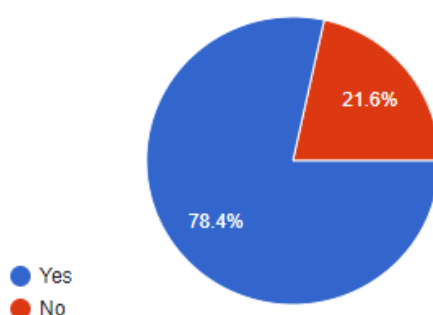


- 3) Is your class room clean?  
445 responses



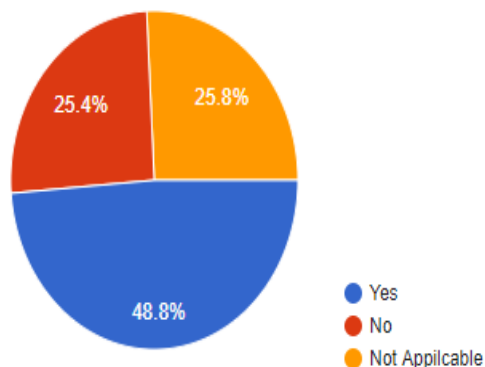
Allotment of classroom for various subjects is done by keeping in mind the strength of students opting for that course. It is also evident from the statistics that rarely there is shortage which may also be due to change in classroom allocation due to some unavoidable reasons. Also regular cleaning is been done by the allocated members.

- 4) Do you think that your classroom and laboratory have sufficient light and ventilation?  
445 responses

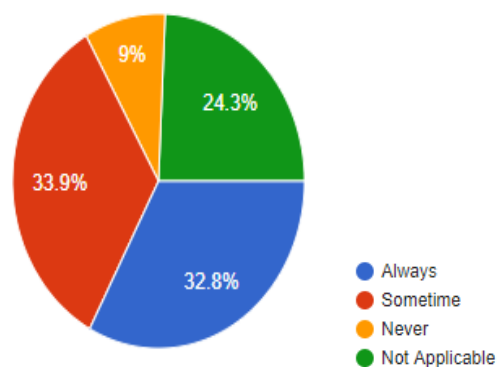


Ventilation, aeration and hygiene have always been primary requirement ensuring quality education and peaceful environment which is quiet evident from the response of students.

5) Do you think that the laboratories in the college are well equipped and maintained?  
445 responses

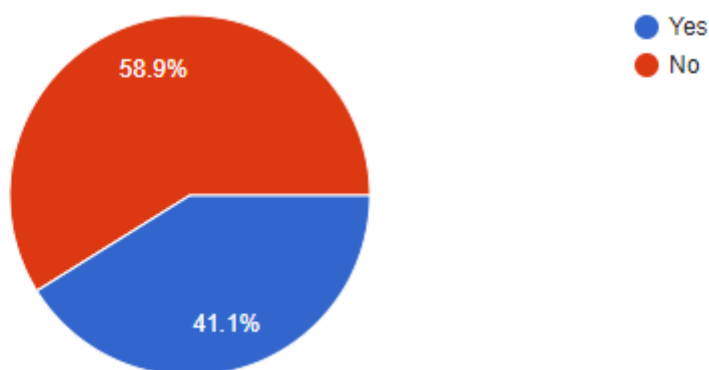


6) Do you find the laboratory staff helpful?  
445 responses



Laboratory and its maintenance are an integral part of colleges as they are responsible of giving students practical application which will be helpful in career orientation. College has always been prompt in providing laboratories with instruments and chemicals required for academic practicals in sufficient quantities. Also staff handling laboratory facilities is helpful, approachable and well versed.

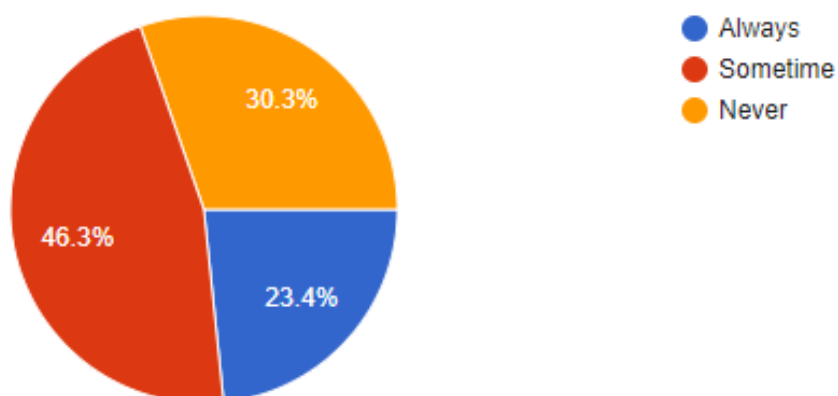
7) Do you think the facilities in girls'/boys' common room are satisfactory?  
445 responses



Common rooms facilities are definitely area where work is to be done and it will put forward accordingly. However there is slight improvement in the percentile from last year.

8) Are the wash rooms clean?

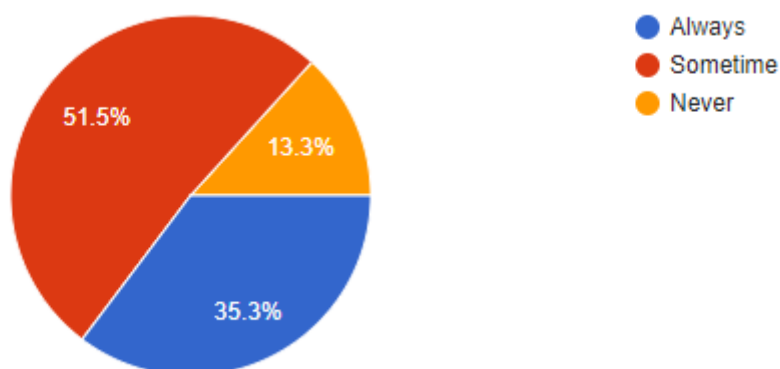
445 responses



Maintaining hygiene and cleanliness is done fairly by the members by everyday cleaning. The differential data may be due to rush hour usage of facility where constant cleaning is not possible. Also it is duty of everyone to maintain the cleanliness.

9) Do you get books on your demand from the library?

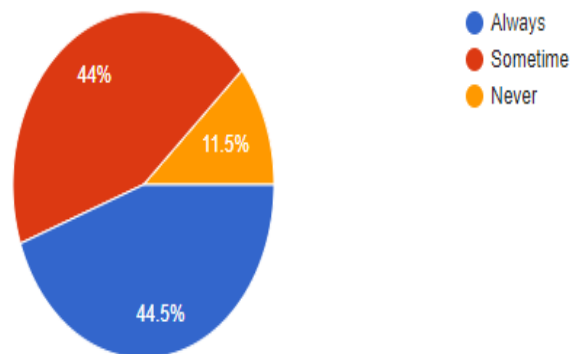
445 responses



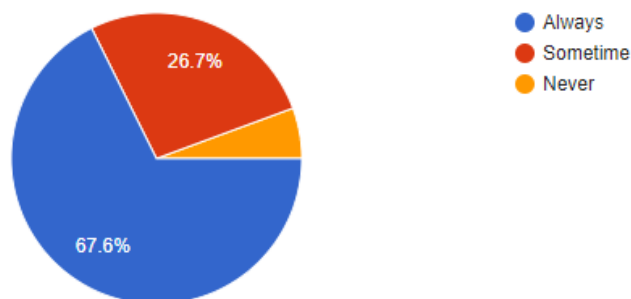
College library is well equipped with reference material as can be seen from the student data. Unavailability if certain books are circumstantial, still college is constantly bringing newer addition by surveying the requirement.

10) Do you find the library staff helpful?

445 responses



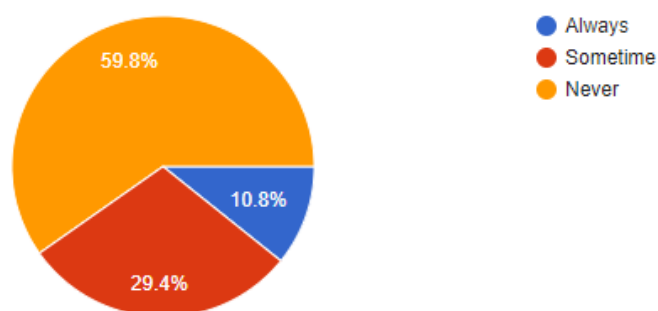
11) Is reading room clean?



Well versed library staff is almost prompt in delivering the reference data being completely in sync with the storage of book. Also computerized system helps in getting the exact no. from which locating books and giving it to students become easier. Library also offers clean well ventilated space for students to sit and study.

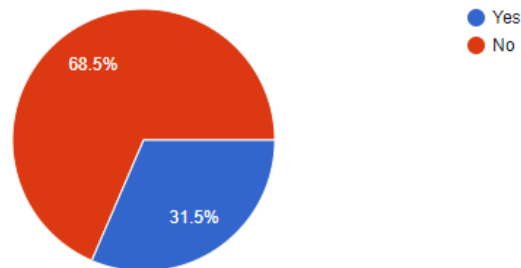
12) Do you use the internet hub in the library?

445 responses



13) Are you satisfied with the facility of the internet hub?

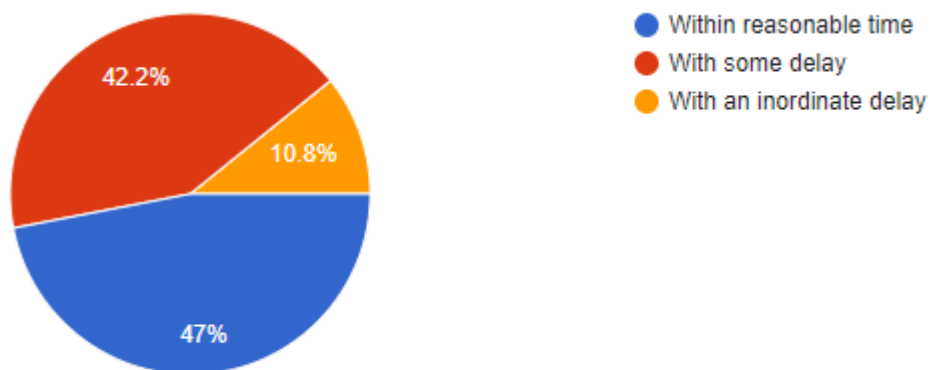
445 responses



Data of internet usage and satisfaction are in antithesis, most students almost never visit the internet rooms as they find it easier to access the same on their smart phones. However they should visit this facility and harbour correct way to refer study material.

14) Do you get various certificates/documents (such as bona fide certificates, bus/railway concessions etc.) required from the college office within the reasonable period of time?

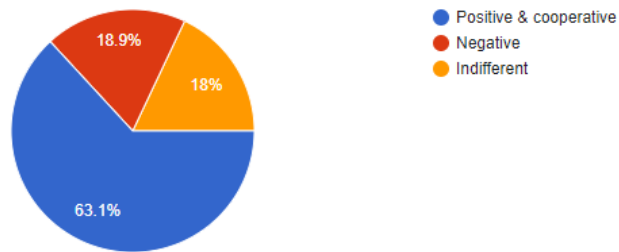
445 responses



All certificate and related work has to undergo a process following which almost every time the said document is received on time.

15) What is the attitude of college office staff towards the students?

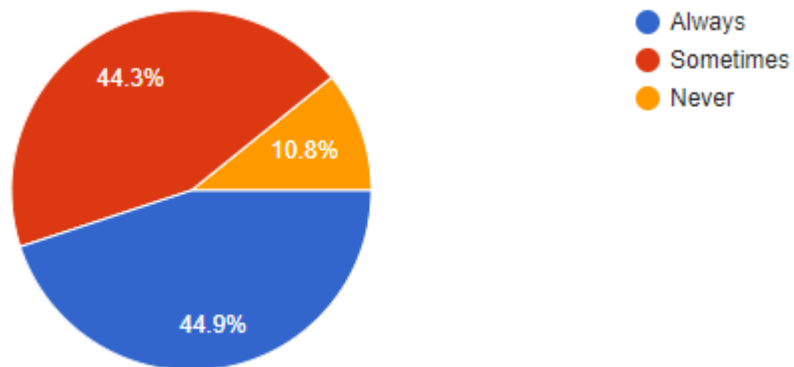
445 responses



Office staff is almost always polite, helpful and understanding in answering students query's of varying sorts to their fullest capacity.

16) Do you find the examination section staff helpful?

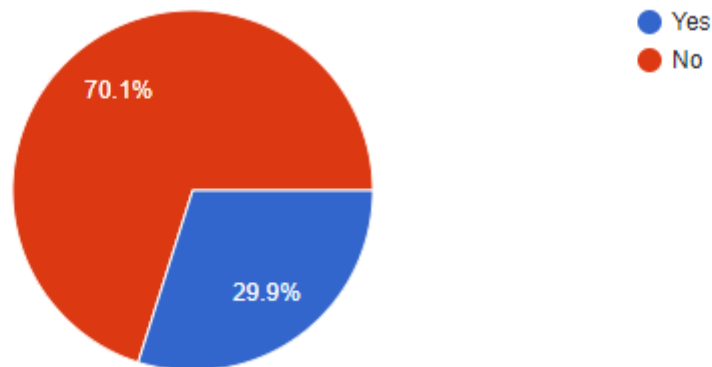
445 responses



Examination department continuously works in putting timely notices regarding exam forms due dates and answering query's. They are also working hard to see examination related work function smoothly and constantly upgrading themselves with newer formats and versions of exams.

17) Do you think that the college canteen has satisfactory arrangement?

445 responses



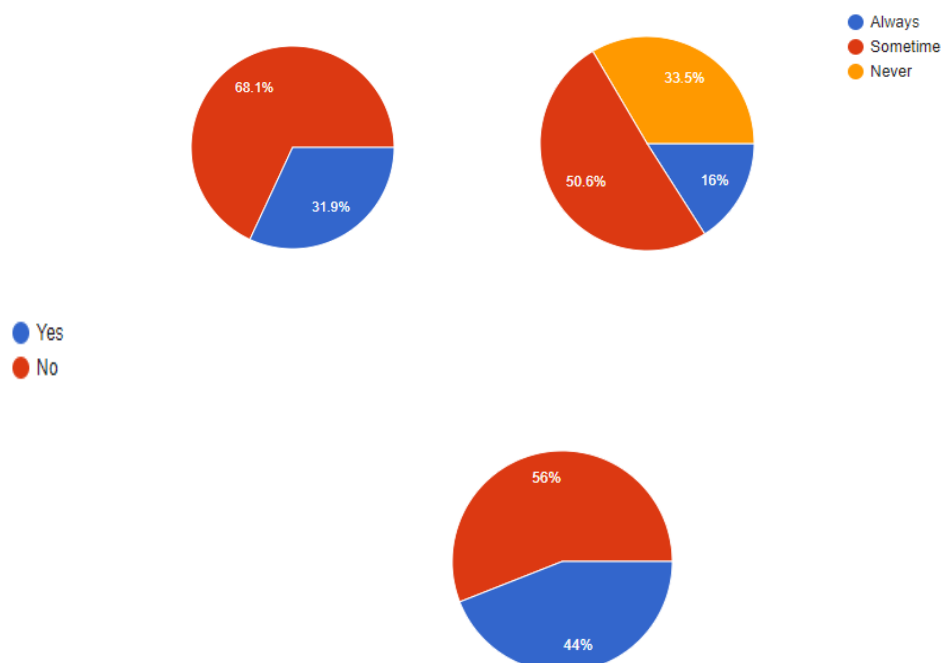
Canteen arrangements in college are such that students can enjoy their meals however they are not encouraged to wander around which seems to not abode well with students. We shall try to work to find a way to fulfil their requirement and still maintain the decorum of college.

18)Do you think that the college canteen offers enough variety of eatables?

19)Do you think that the college canteen offers good quality eatables?

20)Do you feel that the prices of the eatables available in the canteen are reasonable?

445 responses



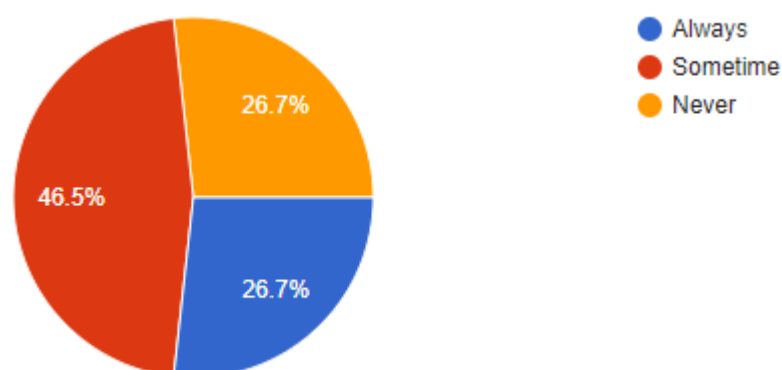
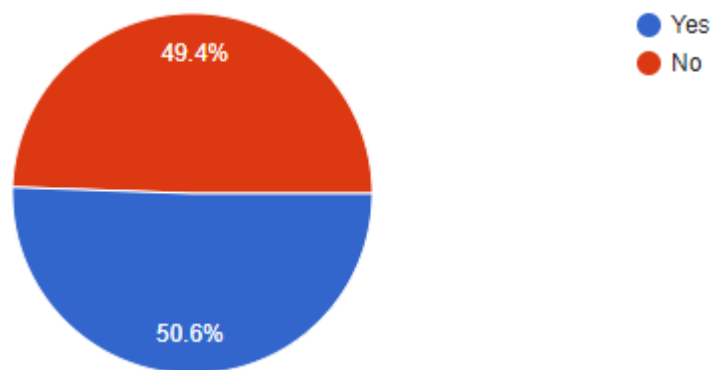


Even though canteen offers a limited no. of dishes more focus is driven toward the quality and quantity of food offered without compromise. Ensuring good quality food certain pricing has to be accepted to get good produce. Increasing no. of other varieties will be definitely considered to add up the menu.

21) Do you find the facilities available in the gymkhana for indoor/outdoor games satisfactory?

22) Do you find the gymkhana staff helpful?

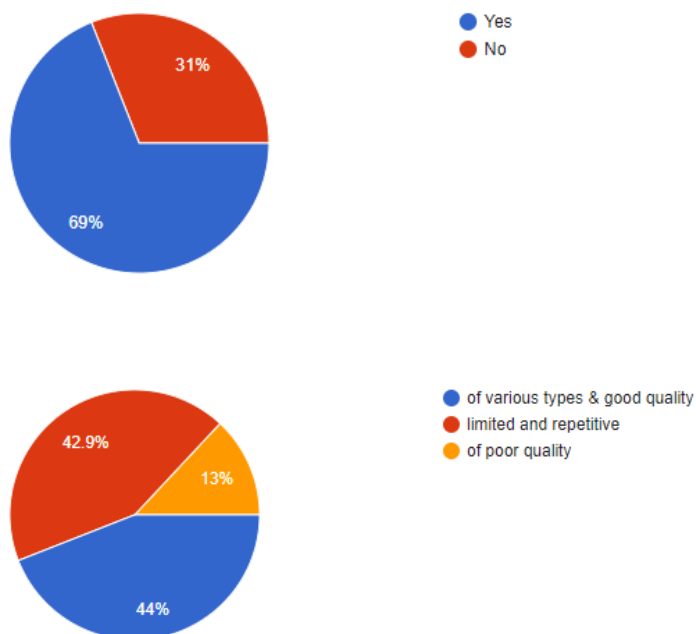
445 responses



Gymkhana offers much needed recluse from academics which is enjoyed by most students. Discrepancies present will be identified and corrected by the helpful staff.

23) Are you aware of the extracurricular activities/ programmes conducted by the college? 24) The extra –curricular activities/programmes are:

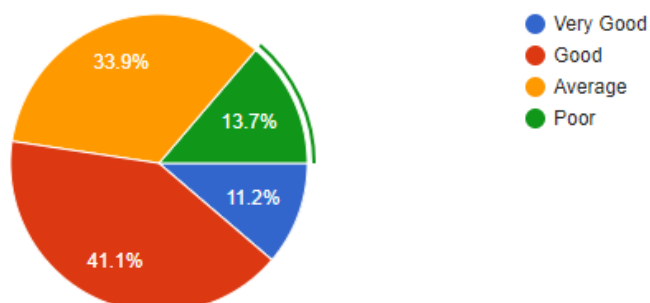
445 responses



Throughout the year college engages the students in various activities in sports, academics, personality developments to ensure complete development of students on different levels. College actively participates in competition at different levels bagging prizes in different arena.

25) Please rate the Admission Process of the College.

445 responses



Most of the students find the admission process working good and to the mark. In these coming years in transition from offline to online admissions certain students might have faced problems but they were resolved by the concerned staff to best of their knowledge.

Sd/-  
B.T. Shirsath  
IQAC Coordinator

Sd/-  
Dr. S.S. Mahajan  
I/C Principal